



## United Bank's Secure Token Sign-On Instructions

1. Go to <https://ub.ebanking-services.com>
2. Enter the Company ID and User ID you were provided previously by United Bank, and click Continue.
3. If prompted, click "Continue with Security Code" Instructions presented on the screen.
4. Click on "Set up Secure Token Sign On"
5. Press the button on the token device and enter the 6 digits in the Token Code or Passcode field and click Continue.
6. Create and enter an eight (8) character PIN, then re-enter to confirm. (the PIN must be exactly 8 characters and can be alphanumeric.)
7. Click Submit
8. Click Sign In and sign in using the Company ID, User ID, and Passcode. The Passcode is your 8 character PIN appended with a new 6 digit code from your token device.

For Assistance Please Call:  
800.615.0112

Sign in to Business eBanking

Company ID:

User ID:

Continue

An extra layer of security is needed to complete this request.

Sign in to Business eBanking

Company ID: 123456

User ID: userid

One-Time Security Code

When you continue, we will call or send a text message and ask you to enter a one-time code.

Continue with Security Code Cancel

Passcode:

Current PIN + token code.

Continue Cancel

Set Up Secure Token Sign On

Set Up Secure Token Sign On

Validate token device

To set up your token for the first time or to define a new PIN after yours has been cleared, enter the code displayed on your token device.

To change your PIN, enter your passcode (current PIN + token code).

Token code or passcode:

Continue Cancel

Your token device has been successfully validated.

Set Up Secure Token Sign On

Create your PIN.

PIN:

Your PIN:

- > Must be 8 numeric characters long.
- > PINs are not case sensitive.
- > Cannot include special characters.

Confirm PIN:

Submit Cancel